

Quest at a Glance

Why Quest?

With over 30 years of experience, Quest works seamlessly with your staff, systems, policies, and procedures to achieve your IT goals.

We employ multi-disciplinary teams of professional services consultants, project managers, designers, engineers, and product specialists. Your needs come first, and your ongoing success is our top priority. That's why our first question is: **How can we help?**[®]

Quest's Approach

Trusted IT Integrator with the ability to navigate the complexity of multiple technologies

Quest's experts can adjust network compute, data, applications, APIs, and devices to your organization's unique needs so you can increase productivity, scalability, and agility. Quest delivers unmatched benefits with successful methodologies and strong vendor connections, allowing you to adapt to industry changes and market shifts.

Highly Qualified IT Experts

Whether you need servers migrated, cloud environments integrated, or security assessed, Quest can help. Our highly qualified and certified IT professionals provide flexible, customized guidance and support for your team's objectives.

Commitment to Customization

Quest offers a wide-ranging professional services portfolio emphasizing technology customization, an extensive vendor-neutral technology services skillset, and an ability to respond quickly with impressive depth of expertise.

Comprehensive Quality Processes

Our continuing investment in infrastructure, quality frameworks, and rigorous client satisfaction assessments has produced a solid track record of project execution within budget.



QuestFlex[®]

What if for one monthly price, you could ensure that your IT services were provided, maintained, and supported? We offer an innovative Service Level Agreement (SLA) that does just that. Result: faster time-to-market, easier scalability, and higher performance, reliability, and security.

Global Reach

Quest operates a global network of 24/7 Service Delivery Centers (SDCs) across North America, Europe, and Asia, including multiple SDCs throughout the US. All Quest SDCs use state-of-the-art technology and meet the highest possible safety and security standards.



How can we help?[®]

800-326-4220 | www.questsys.com

Services

Cybersecurity

Staying secure is a process. Knowing the threats you face and how to protect yourself against them is the best way to keep your organization's information safe. Quest's commitment is to help you by establishing and maintaining comprehensive digital security.

Managed and Cloud Services

Expertise without the overhead. We understand that you don't want to be mired in the details of IT management and data storage. You want to move your company forward, which means concentrating on core business activities. With managed and cloud services, Quest can help you do just that.

Communications Services

Quest's virtual Unified Communications (UC) solutions and management can help you navigate and maintain complex communication networks and ensure everyone stays connected from anywhere and any device. Quest's experienced technical consultants and analysts will evaluate your environment, your organization's business communications needs, and the level of cloud solutions you're utilizing.

Disaster Recovery

Businesses with solid Disaster Recovery (DR) plans will be back on their feet within hours or days following an event, while the majority of those without DR plans won't recover at all. Whether you're starting from scratch or looking for an expert opinion on your existing plan, Quest's Disaster Recovery specialists can help.

Professional Services

Take advantage of the best in current and emerging technologies. Professional IT services by Quest cover a range of high-end solutions. Our consulting experts can help you get a strategic view of all the IT activities in your enterprise to spot weaknesses and improve performance. We will validate and fine-tune your current in-house IT practices, returning valuable time back to you.

Staffing Services and Recruiting

Quest's IT Staffing and Recruiting services can provide you with precisely what you need, whether it's consultants, contract-to-hire, or permanent staff additions. Quest's staffing professionals have a wealth of industry experience and an extensive directory of top vetted talent. We take the time to understand what you're seeking in an ideal candidate and then utilize a relationship-centered networking process to find the best fit for your department.



Quest's headquarters is located in our High Availability Business Center (HABC) in Roseville, CA. With more than 120,000 square feet, it is one of Quest's many worldwide Service Delivery Centers (SDC) across three continents.

Infrastructure Services

Quest offers a fully integrated approach to a broad spectrum of telecommunications and network infrastructure solutions. Through consultation, system design, installation, and deployment services — either on-premises or from a worldwide network of Service Delivery Centers — Quest will help optimize and refine your data centers and legacy platforms from cabling and video conferencing, to physical security including forensic analysis of surveillance video to fraud and theft prevention, and digital certificate support.

Products

Enjoy a diverse selection of technology products and software from major manufacturers in addition to products as a managed service in the cloud, on-site at your office, or at one of our SDCs. We also provide valuable benefits and resources for the purchasing process, including but not limited to, pre-sales solution support, maintenance contract management, and customized monitoring and patching options.

Why Choose Quest?

“Our competitive advantage is that we can turn on a dime. Quest's ability to flex on demand is similar to the value we provide our customers. We don't run marathons—we run sprints. And Quest is able to keep stride with us.”

— Robert G., Director of IT

How can we help?®

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Contact Quest Today!